#### SUPPLIERS SELECTION MODEL USING FUZZY PRINCIPAL COMPONENT ANALYSIS

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#### Abstract

Selection Supplier is Multi Criteria Decision Problem (MCDP) which is one of the main key in maximizing the total value for sustainable company. The study present at the construction company Indonesia. The product of construction company is box culvert. This study models the integration of fuzzy method and Principal Component Analysis (PCA). The objective of the research is to determine the best model of suppliers selection on based five criteria's such as quality, performance, flexibility, relationship and cost. Fuzzy method is used to deal the vagueness of subjective judgements and finding criteria weight and then PCA utilize data reducing, eliminating multicollinearity among them and ranks suppliers. The suppliers of cement, gravels 10/20, gravels 5/10, sands and iron are considered in this study. For solving the problem, this study uses software statistiXL. The results show that the suppliers can be classified based on Principle Components (PCs). The best suppliers for PC1 is sands (s9, score 0.890, critetria c), PC2 is gravels 10/20 (s7, score 0.634 critetria R). The first two PC(z1 and z2) are PC1= 0.131Q+0.218F+0.758P+0.821R+0.914CdanPC2=(-0.931)Q-0.043F-0.382P+.304R+0.188C

Keywords: Criteria, Fuzzy, Multi Supplier, Principal Component Analysis and Raw material

#### Abstrak

Pemilihan supplier adalah Multi Criteria Decision Problem (MCDP) yang merupakan salah satu kunci utama dalam memaksimalkan total nilai perusahaan secara berkelanjutan. Studi dilakukan pada perusahaan Konstruksi di Indonesia dengan produknya box culvert. Model studi ini mengintegrasikan metode fuzzy dan Principal Component Analysis (PCA). Tujuan dari studi ini adalah untuk menentukan model terbaik dari supplier berdasarkan lima kriteria, vaitu kualitas, kinerja, fleksibilitas, hubungan dan biaya. Metode Fuzzy digunakan untuk menangani masalah ketidakjelasan dalam penilaian subjektif dan menentukan pembobotan kriteria. PCA digunakan untuk mengurangi data, menghilangkan multikolinearitas di antara data dan merangking supplier. Studi ini dilakukan pada perusahaan konstruksi. Produk perusahaan konstruksi ini adalah box culvert. Supplier terdiri dari semen, kerikil 10/20, kerikil 5/10, pasir dan besi. Pemecahan masalah studi menggunakan software statistiXL. Hasil studi menunjukkan bahwa supplier dapat diklasifikasikan berdasarkan komponen utama (PC). Hasil studi juga menunjukkan bahwa supplier terbaik untuk  $PC_1$  adalah pasir (S9, skor 0,890, kriteria C), PC2 adalah kerikil 10/20 (S7, skor 0,634, kriteria R), Terbentuk dua PC(z1 dan z2), yaitu PC1 dan PC2.  $PC_{l} =$ 0.131Q + 0.218F + 0.758P + 0.821R + 0.914C dan  $PC_2 = (-0.931)Q - 0.043F - 0.382P + 0.0131Q + 0.0131Q$ 0.304R+0.188C

Kata kunci: Kriteria, Fuzzy, Multi Supplier, Principal Component Analysis and Raw Material

#### 1. INTRODUCTION

Supplier selection is strategic decision in any organization which involves a cross function for long term commitment and non programmed decision making process (Chou and Chang, 2008). The reason of considering supplier selection is about costs reduction. The main indicator that firms focuses on evaluating resources of supply is the highest performance on service, quality, delivery and price (Ha & Krishnan, 2008). Proper supplier selection results significant cost reduction, while, selecting supplier improperly could cause high operation costs (Zeydan, Colpan and Cobanoglu, 2011). Kokangul and Susuz (2009) indicates that managers in manufacturing companies spend 60% for purchasing raw materials of automative industry and 60% of total cost spent for purchasing items in manufacturing company. Moreover, material costs and component parts are reaching up to 70%, and purchased material cost

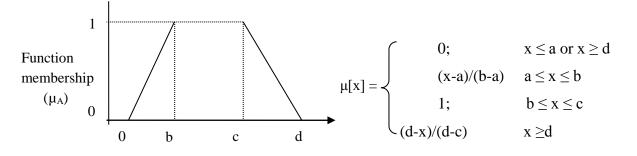
and services comprise up to 80% in high technology companies (Chou and Chang, 2008). Meanwhile, selection of the right supplier plays a key role because it are the great importance as triggers for sustainable supply chain (Buyukoztan and Cifci, 2011). Satisfying the customer with the high quality products in the short lead time and lowest cost is a key for any organization to succed in the global market. On the other hands, according to Aksoy and Ozturk (2011), improving the quality products and reducing the cost and time to market is important role in selection and evaluation. The suppliers selection could also decrease production lead time, increase customer satisfaction and strenghten company competitiveness signifacantly. The trade-offs between the tangible and intangible components which include quantitative and qualitative factors are identified by multi criteria problem. Previous studies reported that there are two main approaches in supplier selection. They focus on selecting criteria's and methods. For example, the selection of criterias had been done by Dickson (1996) who outlines research based on 279 purchasing managers and 23 criterias for selection suppliers. Dickson was pioneering research in suppliers selection criteria. Some methods which are used for selection of suppliers such as fuzzy and preference programming (Lin, 2009), Fuzzy and QFD (Amin and Razmi, 2009), mathematic programming application as integrated ANP and MOMILP (Ustun and Demirtas, 2009), AHP such as integrated AHP and nonlinear integer, and multiple objective programming (Kokangul and susuz, 2009).

Dealing with the uncertainty, prior research develops fuzzy set theory. Using fuzzy set theory, decision makers are no longer forced in a precise and rigid form to formulate the problem. The method covers multiple attributes and accessible. According to Amid, Ghodsypour, O'brien (2010), the best tool to handle uncertainty, the presence of vagueness and imprecision of information in the criteria selection problem, is fuzzy set theory. Wu (2010) develops a fuzzy multi objective programming for supply chain outsourcing risk management with consider quantitative and qualitative risk factors. Decision makers could perform trade-offs analysis such as cost, on time delivery quality acceptance levels and risk factor, while research in PCA, which was developed by Lam and Hu (2005), reviews elimination the multicollinearity, assign weight and forms new variables without much loss information. Lam, Tao and Lam (2010) believe that using integrated fuzzy and PCA could measure subjective decision makers.

This study proposes an integrated methodology fuzzy and Principal Component Analysis (PCA). Fuzzy is used to consider qualitative data includes subjective judgement of decision makers for uncertainty environment and PCA ranks the suppliers based on compress data and eliminating multicollinearity among them. The proposed model has been applied for Indonesian construction company. This study considers several criterias such as quality, flexibility, performance, relationship and cost. The criterias are generated based on brainstorming with experts consisting of researchers and managers of production, quality control, production planning and inventory control supervisors. The total suppliers involved in this study are 15 suppliers of five raw materials. The raw materials includes cement, gravels 5/10, gravels 10/20, sands and irons. For solving this study using software StatistiXL

# 1.2. Fuzzy Concept

Fuzzy sets was initially invented in by Zadeh (1965). The technique is easy to use because of intuitive and representing vague data. According to Amid, Ghodsypour, and O'brien (2010), the best tools to handle uncertainty, the presence of vagueness and imprecision of information are fuzzy set theories in the supplier selection problem. Fuzzy set is  $\{(x,(\mu_A(x) / \epsilon X)\}\)$  where  $\mu_A(x)$ measures the degree to which element x belong to set A, ie  $\mu_A : (0,1)$  (Wu, et,al. 2010). Curve indicates how each point in the universe of discourse is mapped to a value between 0 and 1. Membership  $\mu_A(x)$  is the function of x in A that call as a membership fuction  $\mu_A(x)$ . Furthermore, fuzzy set in X that both normal and convex normal is trapezoidal fuzzy number. Membership function is the way to get value membership. In this study, we consider trapezoidal as fuzzy curve representation. Function that used on the membership function can be illustrated in Figure 1 and 2.



# Figure 1. Trapezoidal curve repesentation<br/>(Source: Zadeh, 1965)Figure 2. Membership Fuction<br/>(Source: Zadeh, 1965)

The evaluation of each criteria is using corresponding linguistic. And corresponding fuzzy number of each linguistic term are fuzzy number Low (0, 0.1, 0.2, 0.3), Medium (0.4, 0.5, 0.5, 0.6) High (0.7, 0.8, 0.8, 0.9) and Very high (0.8, 0.9, 1, 1)

#### **1.2.** Principle Compenent Analysis

According to Sharma (1996), Principle Component Analysis (PCA) is a technique for forming new variables which are linear composites of the original variables. The other words, PCA is reduction data technique. It called reduction because compress a large number of variable to few data. The maximum number of new variables that can formed is equal to the number of original variables, and new variables are uncorrelated among themeselves. The advantage of using principle component analysis is multicollinearity can be avoided and new variables not be correlated. Hunteman (1989) note that the idea was originally conceived by pearson (1901) and independently developed by Hotelling (1993). Pearson (1901), finding lines and planes that planes that best fit a set of points in p-dimensional space and the geometric optimization problem. Hotelling's approach finding the power models. The power models gives a simple algorithm for finding the first (largest) eigenvalue of covariance or correlation matrix and cooresponding eigenvector from which the first PC and its variance can derived. Similar to factor analysis in that both technique try to explain part of the variation in a set of observed variables on thes on the basis of a few underlying dimension is the goal of PCA (Dunteman, 1989). The other main advantage of PCA (Smith, 2002), is found the patterns in the data and compress the data without much loss information.

According to Sharma (1996), perform a PCA by an algebraic explanation are :

a. Geometric of PCA

Data which consists of 15 suppliers and 5 variables are presented into matrices. This step finds mean data, calculate the corrected data, correlation matrices and calculate the eigenvector and eigenvalues of the covariance matrix, choosing component and forming a feature vector.

#### b. Analytical Approach

Assume that there are  $\rho$  variables in forming  $\rho$  linear combinations, the formulations are as follows:

$\zeta_1 = w_{11} x_{11} + w_{12} x_2 + \dots + w_{1p} x_p$	 (1	)

$\zeta_2 = \mathbf{w}_{11} \mathbf{x}_{11} + \mathbf{w}_{12}\mathbf{x}_2 + \dots + \mathbf{w}_{1p}\mathbf{x}_p$	 (2)
••••	

$$\zeta_{p} = w_{11} x_{11} + w_{12} x_{2} + \dots + w_{1p} x_{p} \dots$$
(3)

where  $\zeta_1, \zeta_2, \zeta_3$  are the  $\rho$  principle components and  $w_{ij}$  is the weight of *j* variable for *i* principle components. The weights  $w_{ij}$  estimates  $\zeta_1$ .

c. Perform

The eigen value presents each PC component score of output for new variable, while, new variables or new PC can be intepreted as loading. The loading is illustrated as:

$$l_{ij} = \frac{w_{ij}}{\hat{s}_j} \sqrt{\lambda_i}.$$
 (4)

The best suppliers are interpreted by the highest score of eigenvalue. The eigenvalue for standardized data is greater than 1. Further research position is ilustrated on Table 1.

	Characteristics		Res	searchers	
	-	Liu and Wang	Suhartini	Lam, et.al.,	This Study
		(2009)	(2010)	(2010)	(2013)
Suppliers	Single	$\checkmark$	$\checkmark$	$\checkmark$	-
	Multi	-	-	-	$\checkmark$
Software	Matlab	-	-	-	-
	SPSS	-	-	$\checkmark$	-
	StatistiXL	-	-	-	$\checkmark$
Program	Selection	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
-	Evaluation	$\checkmark$	$\checkmark$	-	-
Methods	Integrated Fuzzy	$\checkmark$	-	-	-
	FPCA	-	-	$\checkmark$	$\checkmark$
Criteria's	Main	26	12	7	5
	Sub	-	-	12	13

#### Table 1. Research position of selecting suppliers

#### 2. METHODOLOGY

The proposed methodology in this study is Fuzzy Principle Components Analysis (FPCA) which consists of two main steps as follows:

Step 1. Integrating Fuzzy Method (Liu and Wang, 2009)

- a. Determine criterias by reasearcher and experts using delphi brainstorming. As we know, delphi brainstorming is a methods that assist experts to achive goal in integrate the opinions. The technique called as Delphi method. Delphi method is a judgment method and has a well procedures. The method design describes an appropriate quesionaires, judgemental in different circumstances. The criterias of evaluating suppliers are quality (Q), flexibility (F), performance (P), relationship (R) and cost (C). Construct model according to criterias and weight of each criterias.
- The evaluation of criterias have been identified and designed questionnaire. The aim is to integrate the subjective judgement among the experts. Designing questionnaires are determined into two stages. Firstly, to preeliminary screening of evaluation criteria. Secondly, experts provide appraisal and weight based on performance rating criterias by using linguistic such as low, medium, high and very high. The suppliers consists cement, gravels 10/20, gravels 5/10, sands and irons.
- b. Data Normalization. To normalize criterias by using linear equation transformation (Lam, Tao and Lam. 2010):

$$d_l^{(s)'} = \frac{d_l^{(s)}}{d_l}$$
 .....(5)

Step 2. Principle Component Analysis (Lam & Hu, 2010)

 $\overline{x}_{i}$ 

a. Compute PCA

Data consist of 15 suppliers and 5 variables which are presents into matrices. Data set is changed into matrices with p variables and n samples.

Mean data:

$$= \frac{\sum_{i=1}^{n} x_{ij}}{n} \text{ and standardized data using } x_m = x_i - \bar{x}.....(6)$$

ce: 
$$s_j^2 = \frac{\sum_{i=1}^n x_{ij}^2}{n-1} = \frac{SS}{df}$$
 .....(7)

The Covariance is measured of covariance among two variables.

$$s_{jk} = \frac{\sum_{i=j}^{n} x_{ij} x_{ik}}{n-1} = \frac{SCP}{df}$$
(8)

The Correlation matriks is a square root of the variance :

$$R = \sqrt{\frac{\sum_{i=1}^{n} x_{ij}^{2}}{n-1}}$$
(9)

and it has value between -1 to +1. If the value= 0, it is non linear between two variables. If value -1 is inverse linear elationship and value +1 is linear relationship

Eigenvector = measurement technique of the variance in a PC. Principle component formed by linear combination of the variables  $x_1, x_2, ... x_p$ . The equation is

$$\zeta_p = w_{11} x_{11} + w_{12} x_2 + \dots + w_{1p} x_p \qquad (10)$$

Note :

 $X_{ik}$  = mean corrected of *i*th observation for the *k*th variable

SS = Sum of square

- $X_{ij}$  = mean corrected of *i*th observation for the *j*th variable
- Df = degrees of freedom
- $S_{jk}$  =covariance among variables j and  $k,\,x_{ij}$

n = the number of observations

SCP = Sum of the cross products

#### b. Ranking multi suppliers

The loading explains correlation of original variables and Principle Component. Original variables contributes to the Principle Component if it has high loading and vice versa. The eigenvalue (loading factor) greater than one is a default for standardized data. The loading is illustrated as:

c. The best suppliers

The higher eigenvalue of variable explains principle component score has influence and vice versa.

The framework of suppliers selection ilustrated on Figure 3.

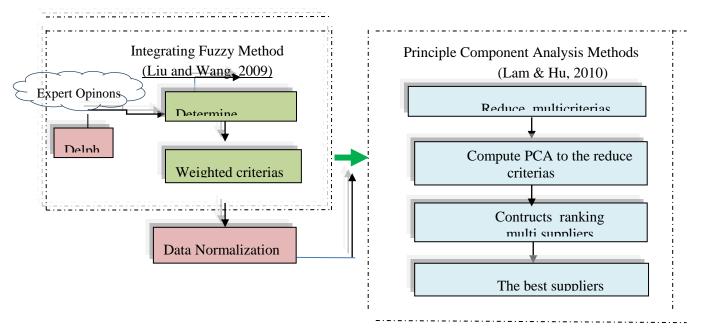


Figure 3. The framework of purposed multiple suppliers model

# 3. **RESULTS & ANALYSIS**

Based on the results of using statistiXL software, procedure mean corrected was applied to perform PCA as visualized in its results. Each mean corrected of fifth suppliers are zero. A plot of mean corrected data in five dimensional space while the variances of fifth variables greather than 1 and total variance is 0,6 %. The main objective is to select the best suppliers and which criterias they select.

As shown in table 3 that new variables formation are formed into five principle components and the variance of the five variables are extracted. The tables explains the eigenvalues with the variance and cumulative percentage of variation. The eigenvalues is 2,148 which is 42,957% of the sum of the eigenvalues, indicates that the total variance is the first principal component formed. The second principal component has an eigenvalue of 1.143.

Value	PC 1	PC 2	PC 3	PC 4	PC 5
Eigenvalue	2,148	1,143	0,997	0,493	0,219
% of Var.	42,957	22,860	19,947	9,852	4,384
Cum. %	42,957	65,817	85,764	95,616	100,00 0

#### Table 3. Explained variance (Eigenvalues)

Loadings determine correlation of the original variables and each principal component that indicate contributions of each variable in each principal component such as criteria C and R for PC1 that have the highest loadings for PC<sub>1</sub>. For the largest loading of PC<sub>2</sub> is criteria R, the largest loading of PC<sub>2</sub> is R, and the largest loading PC<sub>3</sub> is P. The Correlation between initial variables and principle component analysis are shown in Table 4.

Variable	PC 1	PC 2	PC 3	PC 4	PC 5
Q	0,131	-0,931	-0,076	-0,328	0,043
F	0,218	-0,043	0,970	-0,060	-0,074
Р	0,758	-0,382	-0,075	0,507	-0,130
R	0,821	0,304	-0,209	-0,349	-0,263
С	0,914	0,188	0,029	-0,045	0,355

Table 4.Component loadings for citeria and each PC

The principal component score coefficients provide the actual coefficients by which the principal component axes are defined and from which the actual principal component scores (see below) can be calculated for each case. These component score coefficients are the eigenvectors corresponding the eigenvalues. Coefficient scores are presented in Table 5.

Table 5. Component Score Coeffisient (Eigen vectors)						
	Variable	PC 1	PC 2	PC 3	PC 4	PC 5
	Q	0,089	-0,871	-0,076	-0,468	0,092
	F	0,149	-0,040	0,972	-0,086	-0,158
	Р	0,517	-0,358	-0,075	0,722	-0,278
	R	0,560	0,284	-0,209	-0,498	-0,561
	С	0,624	0,176	0,029	-0,065	0,758

 Table 5. Component Score Coeefisient (Eigen vectors)

Table 6 shows that the final text output is the case-wise values calculated for all principal components, using the above equations of component score coefficients. The PC<sub>1</sub> is a weight sum of suppliers and criteria C dominates of the score. The best suppliers of PC<sub>1</sub> is sands ( $s_{9, \ score \ 0.890}$ ), PC<sub>2</sub> is gravels 10/20 ( $s_{7, \ score \ 0.634}$ ), PC<sub>3</sub> is gravels 5/10 ( $s_{9, \ score \ 0.890}$ ) PC<sub>4</sub> is cements ( $s_{3, \ score \ 0.819}$ ) and PC<sub>5</sub> is gravels 5/10 ( $s_{9, \ score \ 0.926}$ ). The first two principal components ( $z_1 \ and \ z_2$ ) given are :

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PC_1 = 0.131Q+0.218F+0.758P+0.821R+0.914C
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 $PC_2 = -0.931 \text{ Q} - 0.043 \text{ F} - 0.382 \text{ P} + 0.304 \text{ R} + 0.188 \text{ C}$ 

Table 0.1 CA Scores					
Suppliers	PCA 1	PCA 2	PCA 3	PCA 4	PCA 5
S1	-1,612	0,158	2,041	-1,452	0,841
S2	-1,076	-1,736	-0,321	0,435	0,895
<b>S</b> 3	-0,632	-0,161	-1,925	0,819	1,276
<b>S</b> 4	-1,264	0,204	-0,416	0,191	-1,842
S5	0,014	0,736	0,364	-0,772	-0,165
<b>S</b> 6	0,751	-1,360	1,141	0,952	-0,799
<b>S8</b>	0,850	1,146	1,052	1,216	0,926
<b>S9</b>	0,890	-0,947	-0,917	-1,050	-0,376
<b>S10</b>	0,616	1,317	-0,578	-0,343	1,371
S11	0,334	0,264	-0,826	-1,945	-0,793
<b>S12</b>	-1,223	0,360	0,045	1,205	-0,853
<b>S13</b>	-0,035	-0,002	-0,203	0,105	0,509
<b>S14</b>	0,785	1,306	-0,090	0,734	-1,134

Table 6. PCA Scores

Using the correlation matrix, the eigenvalues form a relatively flat curve, but the first one or two eigenvalues are their corresponding principal components should be retained. Contributions to both  $PC_1$  and  $PC_2$  of original variables are illustrated in Figure 5. New variables are independent and uncorrelated on the new PC axes ( $Z_1$ ,  $Z_2$ , ...,  $Z_{ap}$ ). It is

reported that C value has large positif component on the axis  $PC_1$  and  $PC_2$  has small negatif component of C.

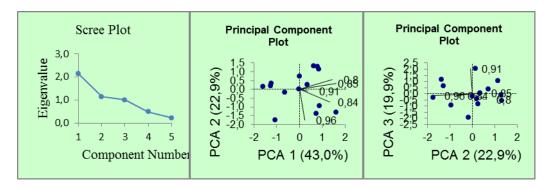


Figure 4. Contribution of original variables

# 4. CONCLUSION

The study has developed integration selection supplier using fuzzy and Principle Component Analysis (FPCA).The objective of this study is to analyze the potential of suppliers using integrated techniques for evaluating suitable company using a detailed evaluation. The model consist of two steps. Firstly, applies Fuzzy based on weighted linguistic number from four experts. Secondly, form new variables which have linear combination of the original variables. The results indicate that the integrated methods give a smooth solution in determining the best supplier. This study could enrich the existing literature in decision making strategy especially for manufacturing industry. Future study should consider evaluation supplier with contract, alocation order and lead time to delivery.

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